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**From:** Salem, Sharon (DPH)  
**Sent:** Monday, November 19, 2012 1:02 PM  
**To:** Hanchett, James (DPH)  
**Subject:** RE: UMass Security Issue

Already did.

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**From:** Hanchett, James (DPH) [<mailto:james.hanchett@massmail.state.ma.us>]  
**Sent:** Monday, November 19, 2012 1:00 PM  
**To:** Salem, Sharon (DPH)  
**Subject:** FW: UMass Security Issue

Sharon, Could you handle this?

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**From:** Cronin, John (POL)  
**Sent:** Monday, November 19, 2012 12:01 PM  
**To:** Salem, Sharon (DPH); Hanchett, James (DPH)  
**Cc:** Connolly, James, Major (POL); Sullivan, Kristen (POL); Miller, Jeremy (POL); Juhascik, Matthew (POL)  
**Subject:** FW: UMass Security Issue

Jim – could you send me the contact info at UMass for this? I'd like to explore more control of this system with UMass – perhaps including the installation of our own system.

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**From:** Connolly, James, Major (POL)  
**Sent:** Monday, November 19, 2012 11:26 AM  
**To:** Vallaro, Guy (POL)  
**Cc:** Cronin, John (POL); Juhascik, Matthew (POL); Sullivan, Kristen (POL)  
**Subject:** Re: UMass Security Issue

John,

Can you address ASAP?

Thanks

Major James M. Connolly

On Nov 19, 2012, at 11:23 AM, "Vallaro, Guy (POL)" <[Guy.Vallaro@MassMail.State.MA.US](mailto:Guy.Vallaro@MassMail.State.MA.US)> wrote:

I think this needs to be addressed sooner than later, particularly the vault area

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**From:** Salem, Sharon (DPH)  
**Sent:** Monday, November 19, 2012 10:35 AM  
**To:** Cranstoun, Bruce (POL)  
**Cc:** Vallaro, Guy (POL)  
**Subject:** UMass Security Issue

Hi Bruce,

I want to inform you of a security issue we just discovered with UMass. Last week UMass updated the 'card swipe' access hardware into our labs and safe. It took them a few days to work out the kinks with wiring. Apparently they were here over the weekend working on it. Come to find out from UMass' Mark Harrison this morning, there is a software default code in their system that has been allowing up to 4 other UMass employees all-access to our doors for quite some time. Mark was unaware of this situation until this morning when one of these people came by to check our doors. Mark has corrected the problem and supposedly it is 'just us' within the lab with access now.

The door access is separate from the alarm system. As far as I know the alarm was not tripped over the weekend, so no one was actually in the labs or safe area. However, UMass also is in control of the alarm system. If door access can be compromised, cannot also the alarm system?

We are not fully confident in UMass' ability to handle the security of the drug lab.

*Sharon*

Sharon Salem  
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Department of State Police  
637 N. Pleasant Street  
Amherst, MA 01003  
413-545-2601  
413-545-2608 (fax)